



ZERO INCIDENTS THROUGH COLLABORATION

# TOTAL WORKER HEALTH® AWARENESS WORKSHOP

February 28<sup>th</sup> 2024  
Member Meeting

# February 28, 2024 Member Meeting

**Welcome – Steve Clem**

Welcome

2024 Board of Directors

Upcoming Meetings & Events

**New & Returning Members**

**Presentation – Total Worker Health® Awareness Workshop**

**Closing Message**

# 2024 SafeBuild Alliance Board of Directors

## Executive Team

**President** – Steve Clem (Skanska)

**Vice President** – Caren Seal (ATG)

**Past President** – Brian Knudsen (Andersen)

**Secretary** – Amme Standing (Charter Mechanical)

**Treasurer** – Rick McMurry (P&C Construction)

**Executive Director** – Jason Oliver

## Board of Directors

Todd Coffman (Rosendin)

Kaci Cullen (EC Electric)

Brett Phillips (Intel)

Brad Morton (Cochran)

Pat Clemons (Mortenson)

Brenda Alexander (Hoffman)

Jason Smith (EC Electric)

Adam Kris (General Sheet Metal)

## 2024 Events Calendar

**Save the date for our 2024 Meetings & Events**

Thursday, May 2<sup>nd</sup> 2024:

**Safety Week Kickoff @ the Oregon Zoo**

Tuesday, August 20<sup>th</sup> 2024:

**9<sup>th</sup> Annual SafeBuild Alliance Golf Tournament @ Langdon**

Wednesday, October 2<sup>nd</sup> 2024:

**Innovations in Safety @ McMenamins Kennedy School**

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**NEW & RETURNING MEMBERS – 2023 & 2024**

**Interior Exterior Specialists**

**R&H Construction**

**Maxim Crane**

**Pence Construction**

**United Rentals**

**Wavecel**

**Innovations Member Meeting**

**Total Worker Health®**  
**Awareness Workshop**  
February 28<sup>th</sup>, 2024



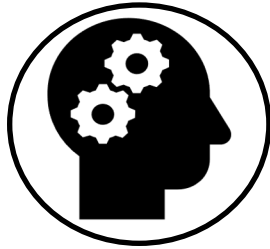
OREGON  
**TWH**  
ALLIANCE

# *Total Worker Health*<sup>®</sup> Awareness for the Construction Industry

Presented by Katia Costa Black & Erin Flynn

SafeBuild Alliance Meeting & Networking  
Portland, Oregon  
Feb 28, 2024

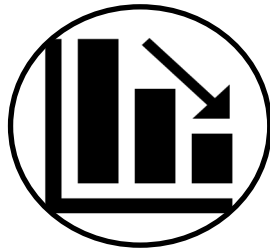
# Key objectives



Define *Total Worker Health* (TWH)



Identify the five defining elements of  
TWH



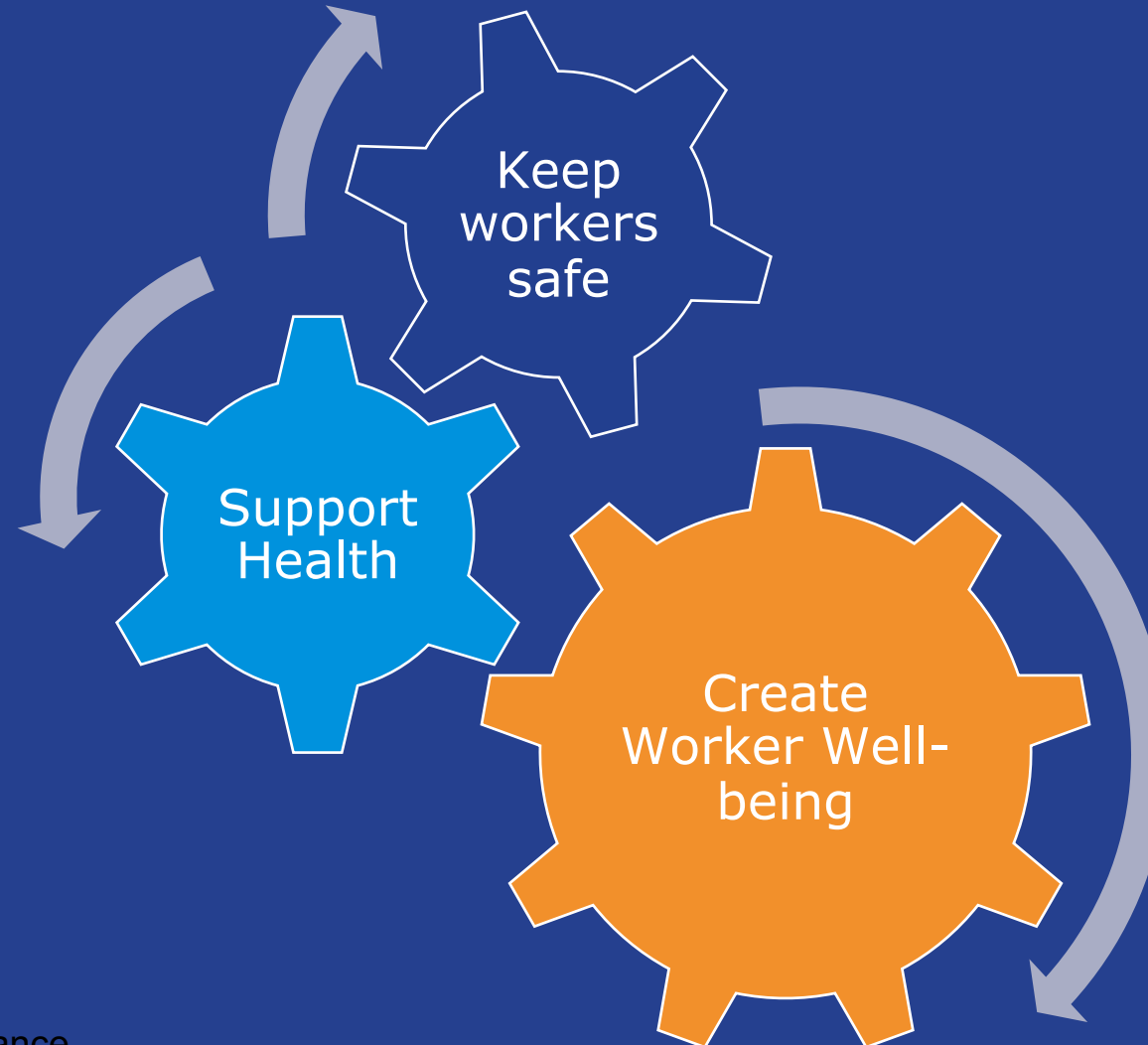
Illustrate how organizations can  
implement the TWH approach





WHAT is *Total Worker Health*?

# *What is Total Worker Health<sup>®</sup>?*



# NIOSH Vision & Definition

“...policies, programs, and practices that **integrate protection** from work-related safety & health hazards with **promotion** of injury and illness prevention efforts **to advance worker well-being.**” NIOSH-CDC



*Total Worker Health®* is a registered trademark of the U.S. Department of Health and Human Services (HHS). Participation by the Oregon TWH Alliance does not imply endorsement by HHS, the Centers for Disease Control and Prevention, or the National Institute for Occupational Safety and Health.

# What are the main premises of the TWH approach?

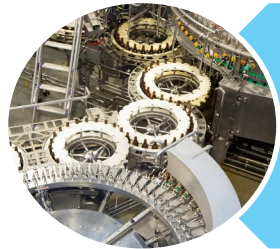
- Recognizes the **WHOLE WORKER**, his/her/their needs and well-being
- Prioritizes a **HUMAN CENTERED CULTURE** that is inclusive and a work environment that is free of harm
- Proposes **SYSTEMS-thinking** and on-going efforts with the workplace as the entry-point
- Promotes solutions that are **EVIDENCE-based** or at least **evidence-informed** and **DATA-DRIVEN**



# Proactively Addressing Working Conditions



Psychosocial  
conditions



Organizational  
conditions



Physical  
/Environmental  
conditions

- Systematically and more broadly addressing relevant hazards (ISO 45001/ 45003)
- Beyond legal and regulatory compliance
- Make changes upstream



How does work influence  
health and well-being?

## Strong connections between....

- **Work+ health + well-being**
- Chronic Pain + Opioid use
- Mental Health Conditions + MSDs
- Mental Health Conditions + CVDs
- Obesity + MSDs
- Burnout + Obesity
- Stress + MSDs



# Mental Health affects Physical Health and Vice-versa



- The WHOLE worker
- Interconnection between mental health and physical health is well documented
- Construction workforce is particularly susceptible



# Construction Labor Force Challenges



TECHNOLOGY  
ADOPTION



SAFETY AND  
HIGH INJURY  
RATES



PRODUCTIVITY AND  
COST OVERRUNS

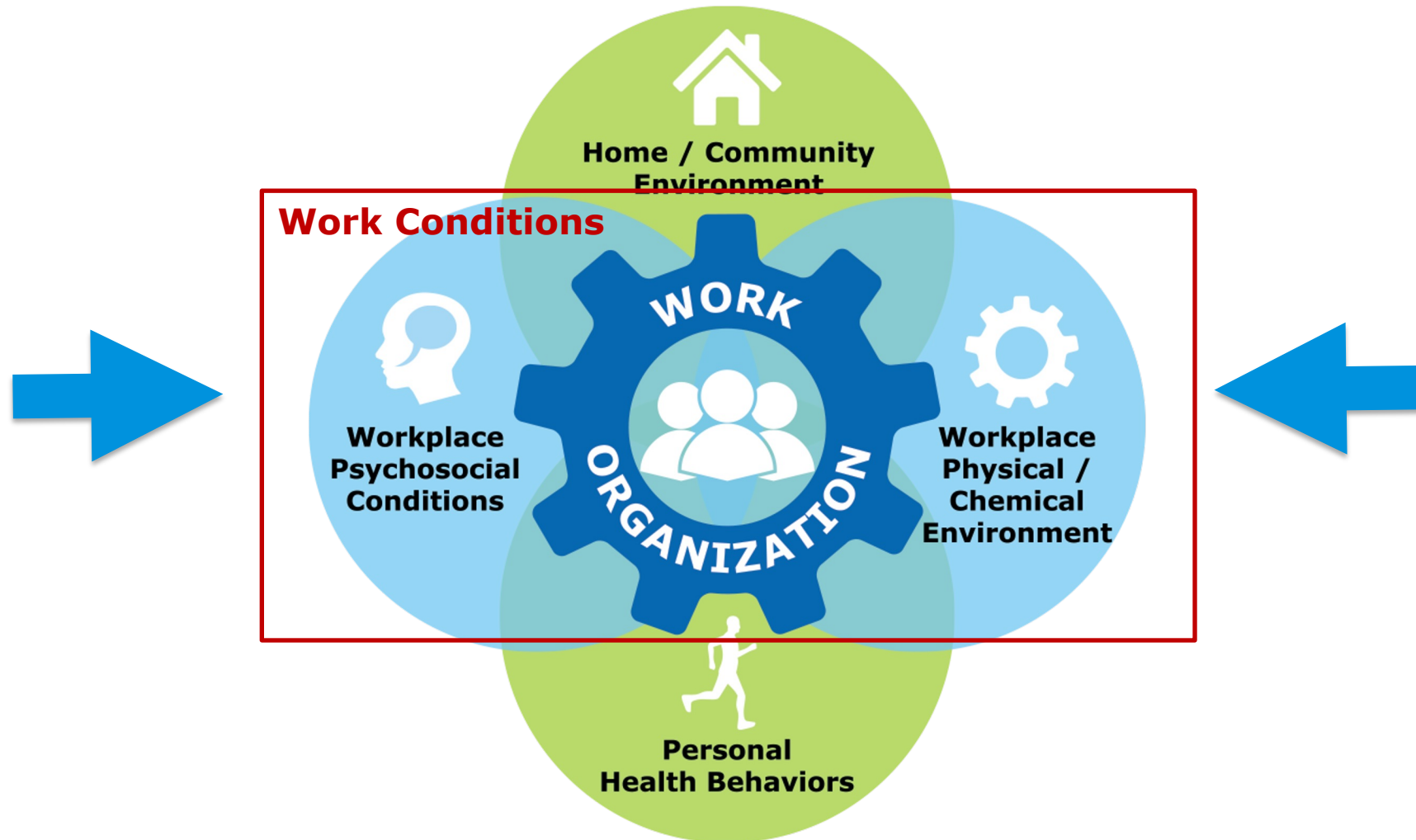


LABOR SHORTAGE  
AND RETENTION

# Psychosocial hazards



# An Integrated Approach





## The Five Elements of *Total Worker Health*



# The Five Defining Elements

## 1. LEADERSHIP COMMITMENT\*

- Demonstrate commitment to worker safety and health at all levels of the organization

## 2. DESIGN WORK\*

- Design work to eliminate or reduce safety and health hazards and promote worker well-being

## 3. WORKER ENGAGEMENT

- Promote and support worker participation and consultation from all levels

## 4. CONFIDENTIALITY & PRIVACY

- Ensure confidentiality and privacy of workers throughout program design and implementation

## 5. INTEGRATION OF SYSTEMS

- Integrate relevant systems to advance worker well-being (avoid silos)

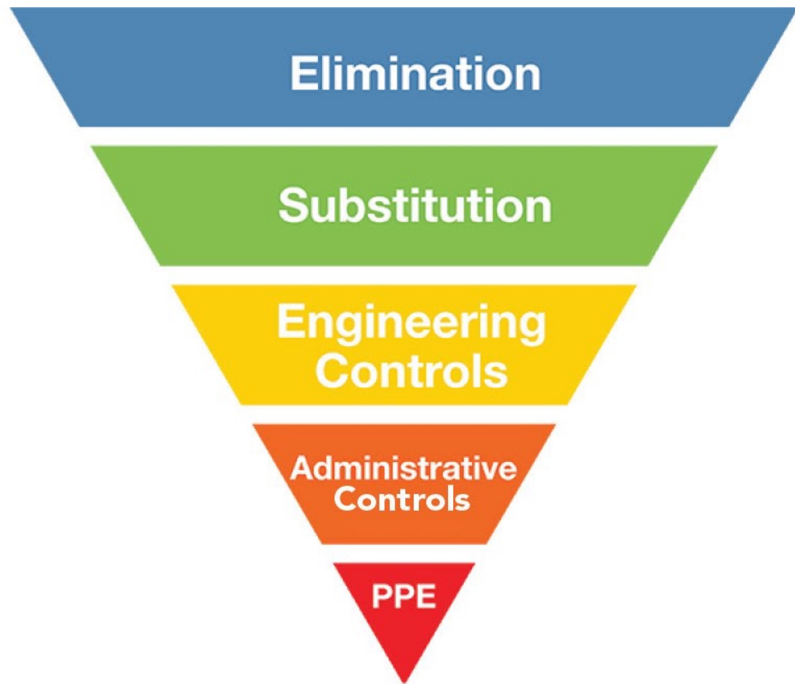
*\*Similarities with ISO 45001*



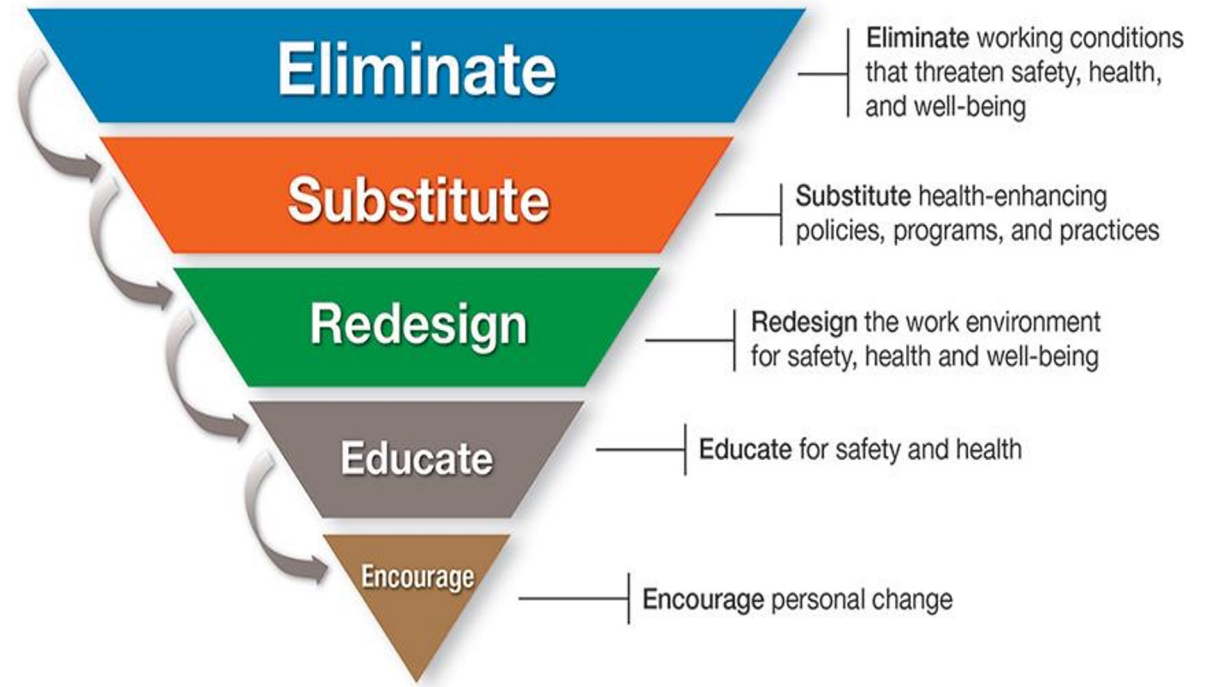
## Leadership Commitment with Supportive Supervision

The perception that your supervisor values your contributions and cares about your personal and professional needs and well-being

# (Re)Design Work using the Hierarchy of Controls



Traditional Hierarchy of Controls  
– NIOSH 2015



The Hierarchy of Controls Applied to NIOSH  
*Total Worker Health*®

# How to create a culture of engagement?

- Participation in hazard recognition and control
- Employee surveys (+ and -)
- Clear expectations and accountability
- Create opportunities for participation in existing programs and policies

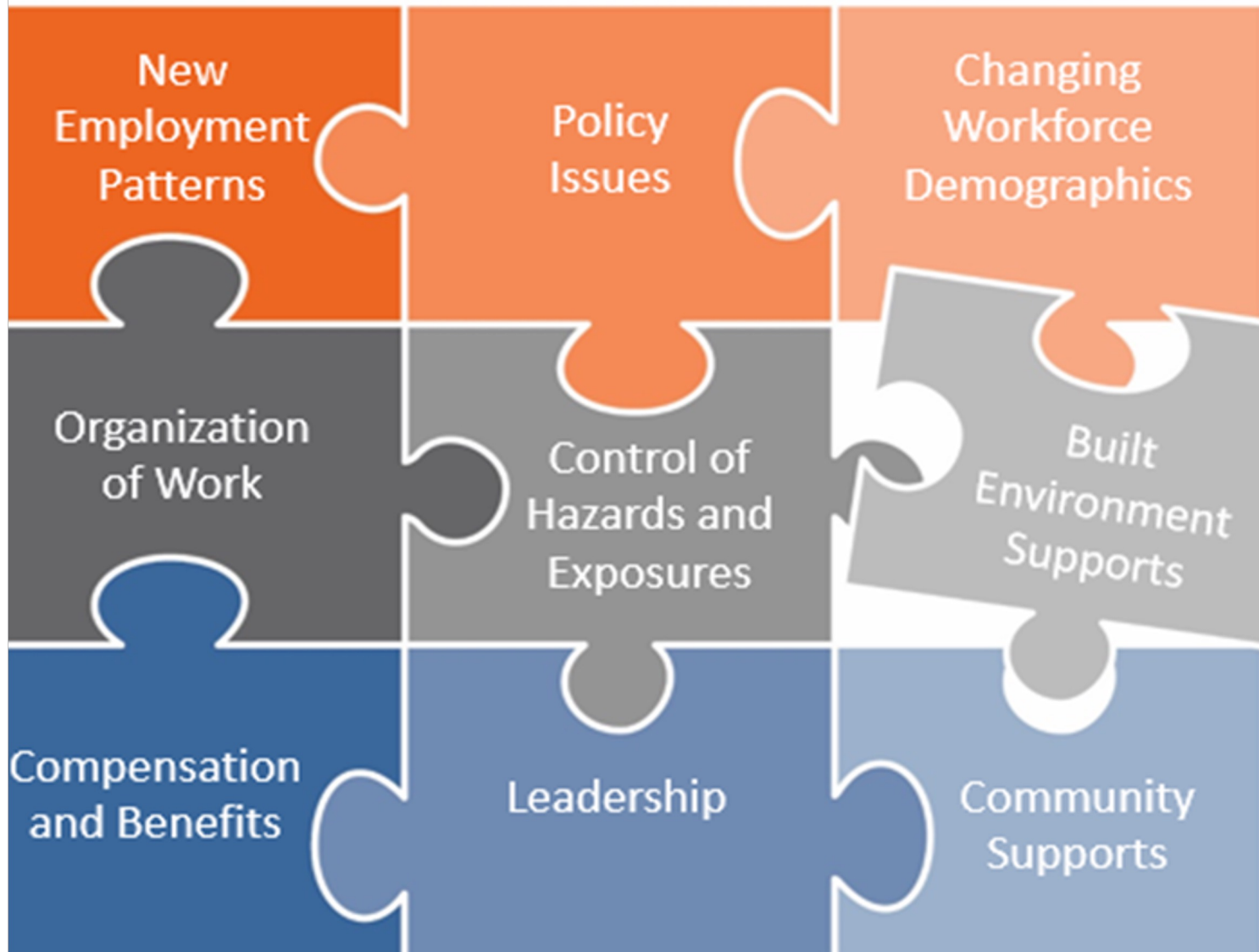




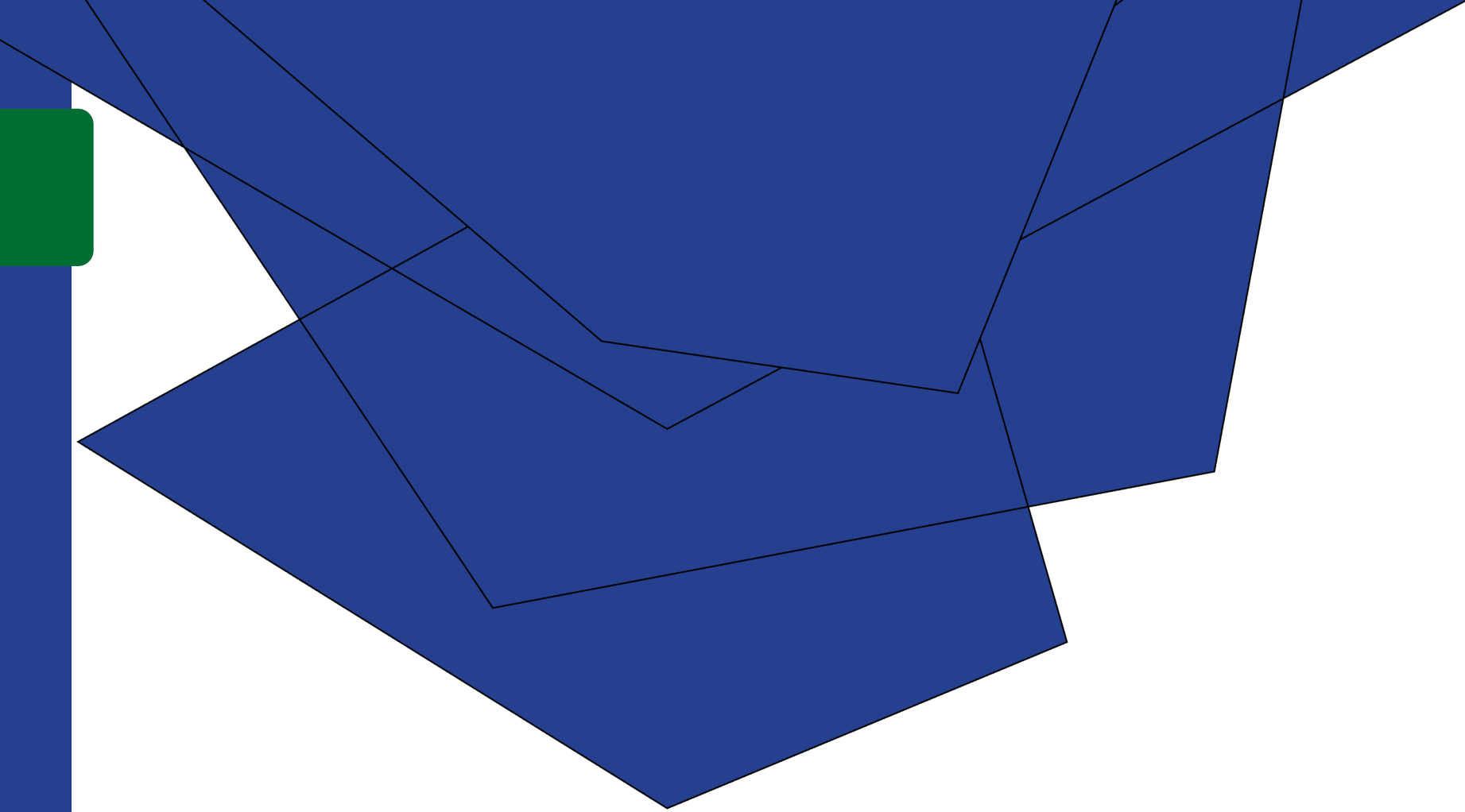
# Confidentiality + Privacy

- It is essential to protect personal health data and other types of personal data
- **Avoid:**
  - ‘Blaming the worker’ culture
  - Discriminatory practices
  - Penalizations and retaliations





# Integration



WHAT does *Total Worker Health* look like in the real world?



# Multi-faceted TWH Intervention at L.L. Bean

**TWH Targeted issue:** Aging workers performing manual handling work and the need to address cardiovascular health

## Multi-faceted Program

- ❖ Work Organization
  - MMH tasks only 2x per week
  - Rotated tasks every couple hours
- ❖ Technology to reduce workload
  - Use of a mix of robotics, vacuum-driven lift-assist devices, and adjustable pallet lifts
- ❖ Exercise for Health and Fitness
  - JumpStart Cardiovascular Fitness program (workers were paid for that)
  - Three sets of paid 5-min rest and stretch breaks a day



# Integrated approaches for Musculoskeletal Issues



**Work Re-organization**



**Psychosocial Health**



**Ergonomic Consultations**



**Self-Management Strategies**

# City of Bend Police Department TWH approach



- **Main TWH issues:** work-related injuries, stress and mental health problems
- **TWH approach:** Redesigning work and developing health-supportive policies including specific mental health support. They used the TWH HOC.
- **Results:** workplace injury claims and costs decreased by over 40% from the year before; fewer lost days and lower workers' compensation claim; and these decreases led to a 55% reduction in cost of injuries and 26% reduction in days lost to injuries. Value recognition of the workforce is beyond monetary value.

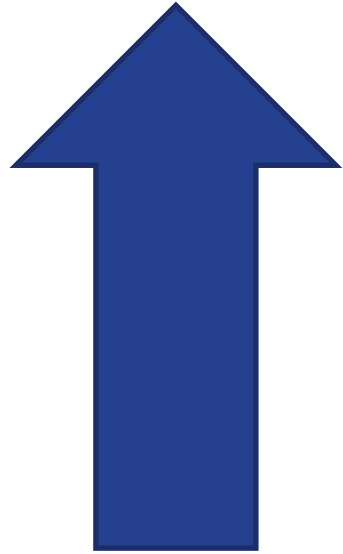


# Addressing Mental Health and Well-being in Construction

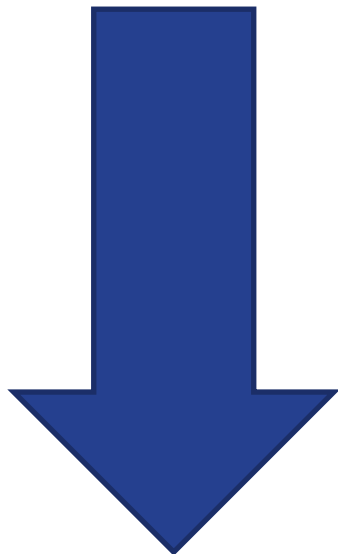
- Watch the video TWH at Turner Construction  
<https://youtu.be/kPNwFwmUodw?si=f7rhl9idQQeyArH4>
- [“How Skanska addresses Total Worker Health”](#) by Joaquin Diaz
- Hoffman [Get Us There Safe \(GUTS\) campaign](#) for Mental Health
- Others? Smaller Contractors?







**Retention,  
Morale,  
Productivity**



**Injury/illnesses  
Absenteeism  
Presenteeism**



# *Total Worker Health Resources*

# NIOSH Fundamentals Workbook

## Fundamentals of *Total Worker Health*® Approaches

Essential Elements for Advancing  
Worker Safety, Health, and Well-Being



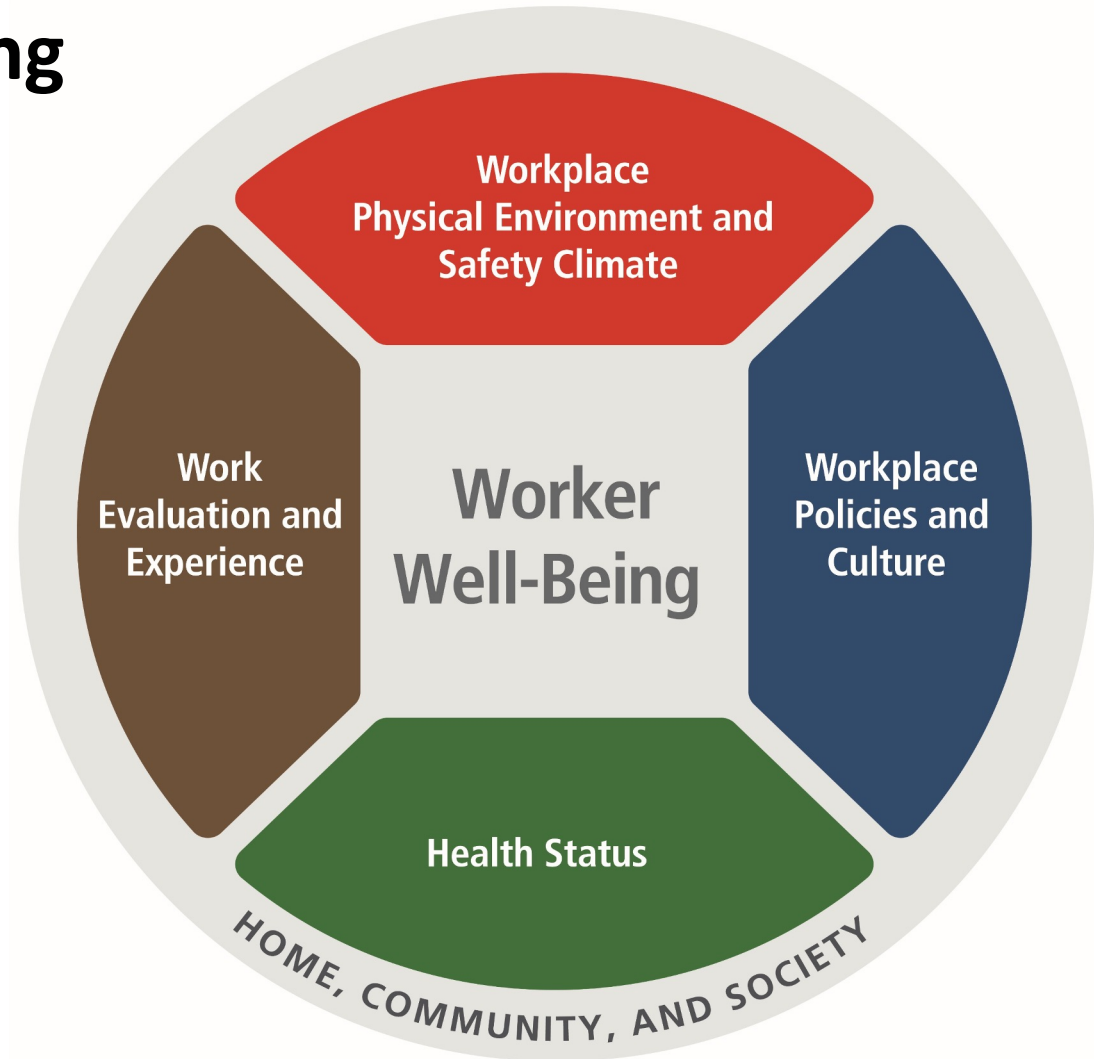
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Centers for Disease Control and Prevention  
National Institute for Occupational Safety and Health



<https://www.cdc.gov/niosh/twh/fundamentals.html>



# Getting Started: Measuring Worker Well-being



# Validated TWH Climate Scale

## Total Worker Health Climate Scale (40 items)

### Safety Climate\*(16 items, Cronbach's $\alpha= 0.96$ )

(Example items) My Company.....

... reacts quickly to solve the problem when told about safety hazards.

... insists on thorough and regular safety audits and inspections.

... tries to continually improve safety levels in each department.

### Physical Health Climate (14 items, $\alpha= 0.95$ )

...educates workers on how to be physically healthy (e.g., regular physical activity, healthy eating).

...provides workers with what they need to have good hygiene (e.g., a place to wash their hands, trash and recycling containers, working bathrooms).

...is committed to workers' physical health.

### Well-being Climate (10 items, $\alpha= 0.97$ )

...sees the well-being of workers as a priority.

...commits resources such as time, space, and money to supporting employee well-being.

...notices poor morale and responds to improve our well-being.

\*Note: SC items were from Zohar and Luria, 2005 and Huang et al., 2017

Dr. Emily Huang [huangyu@ohsu.edu](mailto:huangyu@ohsu.edu)  
Safety Climate Lab  
Oregon Health & Science University

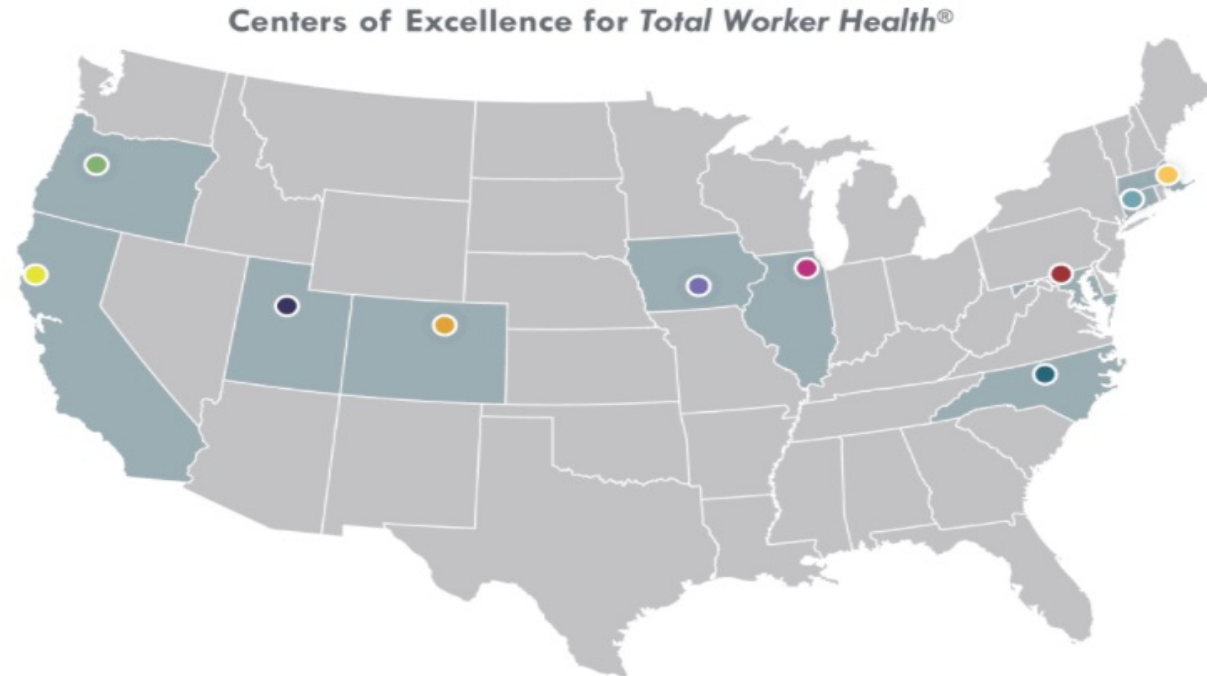
# Building Capacity

## *Total Worker Health*® Curriculum



3 Hours	Total Worker Health 101: The Basics
1 Hour	Total Worker Health Awareness Workshop
3 Hours	Total Worker Health Workplace Solutions
90 Minutes	Total Worker Health for Safety Committees
8 Hours	Total Worker Health Train the Trainer

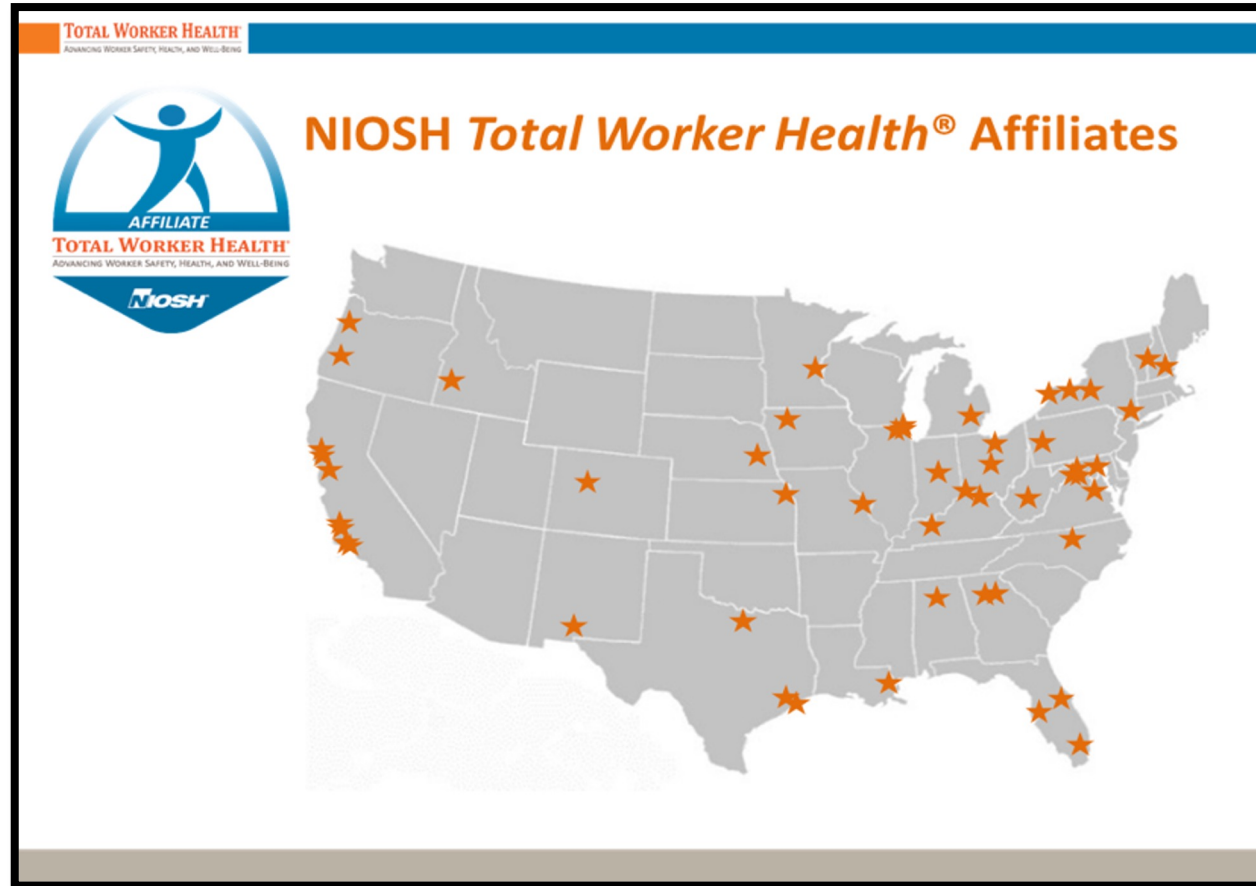
# The Oregon Healthy Workforce Center: A NIOSH Center of Excellence for TWH



- California Labor Laboratory (CALL Center)
- Carolina Center for *Total Worker Health*® and Well-being
- Center for Health, Work & Environment
- Center for the Promotion of Health in the New England Workplace (CPH-NEW)
- Healthier Workforce Center of the Midwest
- Johns Hopkins P.O.E. *Total Worker Health*® Center in Mental Health (POE Center)
- Oregon Healthy Workforce Center (OHWC)
- The Harvard T.H. Chan School of Public Health Center for Work, Health & Well-being
- UIC Center for Healthy Work
- Utah Center for Promotion of Work Equity (U-POWER)



# NIOSH *Total Worker Health* network



**Other Affiliates:** AAOHN, ACOEM, ASSP, ACPM, AIHA, AOHP, NIH, NSC, SOHP



OREGON  
**TWH**  
ALLIANCE

# Questions?

Katia Costa-Black: [costabla@ohsu.edu](mailto:costabla@ohsu.edu)

Erin Flynn: [flynne@ohsu.edu](mailto:flynne@ohsu.edu)





# 2024 Web Banner Advertising Reservations

SafeBuild banner ads average thousands of impressions per month



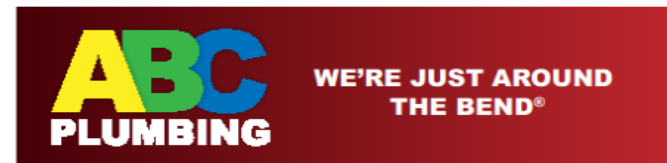
## Advertise your business effectively with SafeBuild Alliance

The SafeBuild Alliance website is an excellent, low-cost way to promote your business or services to a highly concentrated network of your target clients.

Your full-color advertisement will appear on the SafeBuildAlliance.com homepage for one full year.

By advertising with SafeBuild, you are helping to support our vision of zero incidents through collaboration. Banner ad rates are \$400 per year. Standard ad includes your logo and brief tagline (under 10 words). Please provide logos in high-resolution .jpg or .eps format. Contact [karen@safebuildalliance.com](mailto:karen@safebuildalliance.com) for more information.

Example:



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## 2024 Engagement

**Are you interested in becoming more involved with SafeBuild?**

There are many ways to contribute, including:

**Become a Member**

**Board of Directors**

**SafeBuild Committees**

**Sponsorship & Advertising**

**Participate in an upcoming meeting**

Contact [jason@safebuildalliance.com](mailto:jason@safebuildalliance.com) to learn more!